Here for good?

Judi Altinkaya- National Manager, Migrant Settlement
An updated approach

Immigration New Zealand: Supporting new migrants to settle and work Report, 5 December 2013 (Controller and Auditor General)

• provide advice to Government on an improved settlement governance structure and approach that supports effective targeting and delivery of service to migrants

• work with government agency partners to make better use of resources across government towards measurable settlement outcomes for new migrants

• implement evaluation and monitoring frameworks and outcome reporting for whole of government settlement activities.
Migrant Settlement and Integration Strategy

Overarching Outcome:
Migrants make New Zealand their home, participate fully and contribute to all aspects of New Zealand life.
Success indicators

16 indicators across the 5 outcome areas

• measured through existing data-sets and surveys
• frequency of reporting on individual indicators will vary
• specific migrant-related targets are not proposed.
Outcome 3: English language Migrants confidently use their English in their daily lives

A better spread of services:
- geographically
- learning levels
- for priority groups/contexts

Improved information and referral systems.

Collaboration across the relevant agencies is essential for having the right mix of services for new migrants and how to best meet the range of needs.
Implementation – Phase 1

New governance structure:
• reporting through to Skilled and Safe Workplaces Chief Executives’ Group
• New Migrant Settlement and Integration Senior Officials’ Group

Review of information and services:
• Stocktake of government-funded information provision for new migrants, and of services that support settlement
Re-align services to Strategy priorities

**Employment:**
- Secondary applicants of skilled migrants
- International student graduates with degree qualifications in skills shortage areas

**English language:**
- More workplace-focused English tuition
- Higher levels of English tuition
- A focus on secondary applicants of skilled migrants who are not taking up pre-paid tuition
A broader effort is required

**Challenge:** Building a sense of belonging

“It’s Kiwi friends that I really want, to help me understand my new home and to feel that I belong”

- Hans

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Risks to retention can be highly personal

Challenge: managing homesickness

“I had to find a balance between what I left behind and what I came to”

- Emma

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We need to be part of the solution

**Challenge**: our Kiwi style

- Our unique way of speaking
- Our sense of individuality
- Our workplace culture
Trusted information at your fingertips

New Zealand Now

NZ Study+Work (international students)

NZ Ready (pre-arrival preparation)

WorkTalk (workplace communication)
Retention: Staying in NZ post-resident visa

![Chart showing retention rates from 2001/02 to 2010/11.](chart.png)

- 3 years
- 5 years
For more information

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