
Here for good?

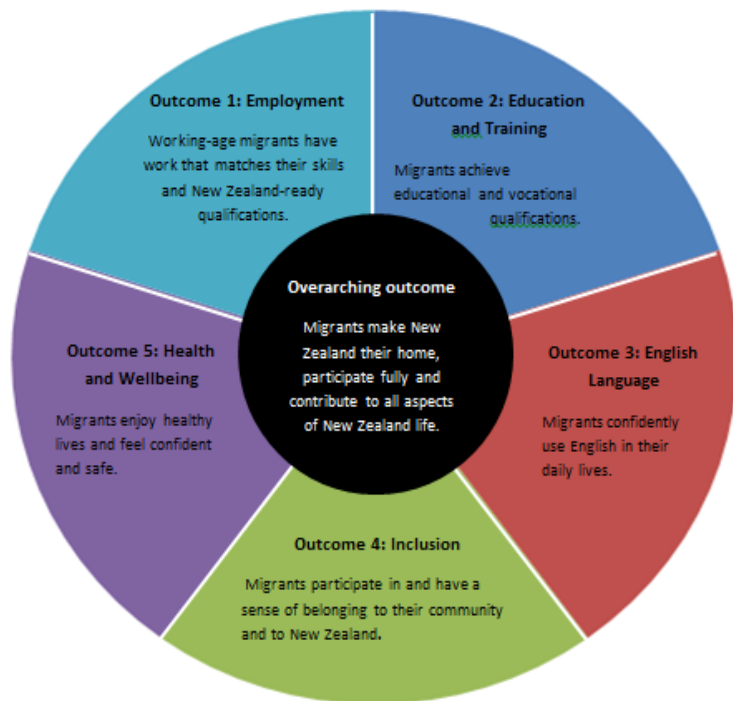
Judi Altinkaya- National Manager, Migrant Settlement

An updated approach

Immigration New Zealand: Supporting new migrants to settle and work Report, 5 December 2013 (Controller and Auditor General)

- **provide advice to Government on an improved settlement governance structure and approach that supports effective targeting and delivery of service to migrants**
- **work with government agency partners to make better use of resources across government towards measurable settlement outcomes for new migrants**
- **implement evaluation and monitoring frameworks and outcome reporting for whole of government settlement activities.**

Migrant Settlement and Integration Strategy



Overarching Outcome:

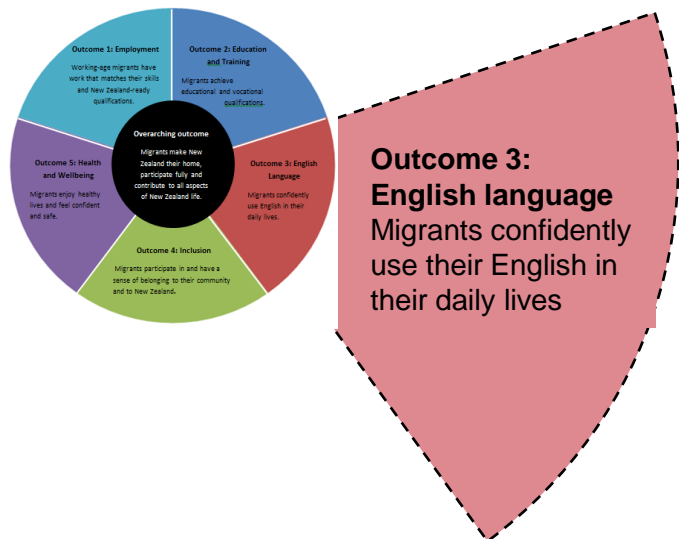
Migrants make New Zealand their home, participate fully and contribute to all aspects of New Zealand life.

Success indicators

16 indicators across the 5 outcome areas

- measured through existing data-sets and surveys
- frequency of reporting on individual indicators will vary
- specific migrant-related targets are not proposed.

English Language Outcome



A better spread of services:

- geographically
- learning levels
- for priority groups/contexts

Improved information and referral systems.

Collaboration across the relevant agencies is essential for having the right mix of services for new migrants and how to best meet the range of needs.

Implementation – Phase 1

New governance structure:

- reporting through to Skilled and Safe Workplaces Chief Executives' Group
- New Migrant Settlement and Integration Senior Officials' Group

Review of information and services:

- Stocktake of government-funded information provision for new migrants, and of services that support settlement

Re-align services to Strategy priorities

Employment:

- Secondary applicants of skilled migrants
- International student graduates with degree qualifications in skills shortage areas

English language:

- More workplace-focused English tuition
- Higher levels of English tuition
- A focus on secondary applicants of skilled migrants who are not taking up pre-paid tuition

A broader effort is required

Challenge: Building a sense of belonging

“It’s Kiwi friends that I really want, to help me understand my new home and to feel that I belong”

- Hans



© Jenny Magee

Risks to retention can be highly personal

Challenge: managing homesickness



**“I had to find a balance between
what I left behind and
what I came to”**

- Emma

© Jenny Magee

We need to be part of the solution

Challenge: our Kiwi style

- Our unique way of speaking
- Our sense of individuality
- Our workplace culture



© Loryn Engelsman

Trusted information at your fingertips

New Zealand Now

NEW ZEALAND NOW

Choose New Zealand | Move to New Zealand | Live in New Zealand | Work in New Zealand | Study in New Zealand | Invest in New Zealand

Your guide to living & working in New Zealand.

This New Zealand Government website is packed with useful, reliable information to help you get settled.

Tips for settling in
Ways to meet people, learn English and feel at home here.
Find out more

NZ Ready (pre-arrival preparation)

NZ READY

GET READY FOR NEW ZEALAND

Your planning tool to help you move to and settle in New Zealand.

CHOOSE YOUR MAIN REASON FOR COMING HERE

Study | Live & Work | Used NZ Ready before?

Here's how it works

- Use us a few details about yourself
- We'll give you a list of things to know with a personalised Task list
- Use your Task list to help you make your home and settle in your new home

newzealand.govt.nz

NZ Study+Work (international students)

NZ STUDY WORK

HOME | Work rules for STUDENTS | Work rules for ALL WORKERS | Information for EMPLOYERS | IMMIGRATION

YOUR GUIDE TO WORKING WHILE STUDYING IN NEW ZEALAND AS AN INTERNATIONAL STUDENT

This site summarises the key things you should know and it links you to more detailed information. Bookmark this site today.

Work rules for students | Students staying after study | Work rights for all workers | Information for employers

WorkTalk (workplace communication)

WORK TALK

NZ WORKPLACE COMMUNICATION

HOME | TEST YOUR COMMUNICATION SKILLS | GOT A QUESTION? | ABOUT

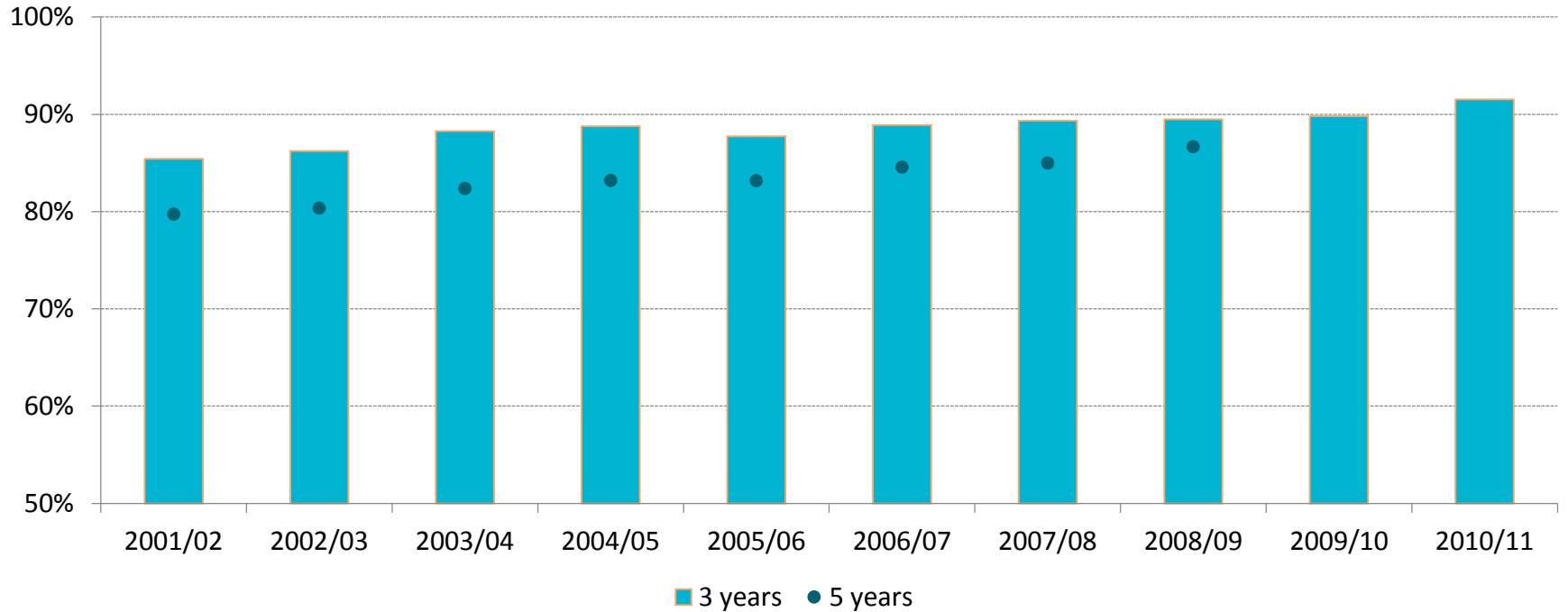
Let's talk!

This tool is designed to help improve communication between New Zealand employers or managers and new migrant employees from other cultures.

GET STARTED ARE YOU AN:

EMPLOYEE / WORKER | EMPLOYER / MANAGER

Retention: Staying in NZ post-resident visa





© Jenny Magee
www.jennymagee.com

For more information

Judi Altinkaya
National Manager, Settlement

Judi.altinkaya@mbie.govt.nz